

Contact

How to contact the ACONet Identity Federation

Please use federation@aco.net for all *non-technical* issues or questions regarding the ACONet Identity Federation. We will try to get back to you within 1-2 business days, depending on the nature of the request. In urgent cases also [contact the ACONet NOC](#).

eduID.at (SAML WebSSO)

eduID.at Operations Team

Contact eduid@aco.net with any support requests related to the eduID.at/SAML federation service.

eduID.at community discussion list

ACOnet also provides eduid-discuss@aco.net to facilitate discussion and community support for SAML and IdM-related issues. Only list members can post or see the list archive, the list language is German (but questions or announcements in English are fine). To become a list member [subscribe](#) using the list's web interface.

eduroam.at (RADIUS WLAN-Roaming)

eduroam.at Operations Team

Contact eduroam@aco.net with any support requests related to the eduroam/RADIUS federation service.

eduroam.at community discussion list

ACOnet also provides eduroam-discuss@aco.net to facilitate discussion and community support for eduroam/RADIUS-related issues. Only list members can post or see the list archive. To become a list member [subscribe](#) using the list's web interface.