

# Contact

## How to contact the ACONet Identity Federation

Please use [federation@aco.net](mailto:federation@aco.net) for all non-technical issues or questions regarding the ACONet Identity Federation. We will try to get back to you within 1-2 business days, depending on the nature of the request. In urgent cases also [contact the ACONet NOC](#).

### eduID.at (SAML WebSSO)

#### **eduID.at Operations Team**

Contact [eduid@aco.net](mailto:eduid@aco.net) with any support requests related to the eduID.at/SAML federation service.

#### **eduID.at community discussion list**

ACOnet also provides [eduid-discuss@aco.net](mailto:eduid-discuss@aco.net) to facilitate discussion and community support for SAML and IdM-related issues. Only list members can post or see the list archive, the list language is German (but questions or announcements in English are fine). To become a list member [subscribe](#) using the list's web interface

### eduroam.at (RADIUS WLAN-Roaming)

#### **eduroam.at Operations Team**

Contact [eduroam@aco.net](mailto:eduroam@aco.net) with any support requests related to the eduroam/RADIUS federation service.

#### **eduroam.at community discussion list**

ACOnet also provides [eduroam-discuss@aco.net](mailto:eduroam-discuss@aco.net) to facilitate discussion and community support for eduroam/RADIUS-related issues. Only list members can post or see the list archive. To become a list member [subscribe](#) using the list's web interface.