Using digital technology to bring a revolutionary viewing experience to billions of cycling fans
In a world first, Dimension Data provided real-time data analytics on each of the 198 riders in this year’s Tour de France.
Best of - Tour de France
Dimension Data’s Cloud Services

**Delivery Platform**

**Dimension Data Managed Cloud Platform™**

MCP Types:
- Public MCP
- Private MCP
- Hosted Private MCP
- Provider MCP

**Compute Services**

- **Public CaaS**
  Public cloud IaaS deployed in each region
- **Private CaaS**
  On-premise or hosted managed private cloud service
- **Hosted Private CaaS**
  Hosted managed private cloud service
- **Provider / Community CaaS**
  Dedicated cloud platform for resale by service provider or community
- **Managed Hosting**
  Managed physical and virtual infrastructure hosted in Dimension Data data center

**accelerate your ambition**
Services pre-requisite: GEANT interconnection

INTERNET

Institute

GEANT / NREN DC location NL
- NREN Network POP
- AMS-IX
- GEANT Network POP

DD Cloud
- Direct Connect
- Amsterdam

GEANT / NREN DC location GE
- GEANT Network POP
- DE-CIX
- NREN Network POP

DD Cloud Frankfurt

GEANT / NREN
- Dimension Data
Dimension Data Application Centric Cloud Service Architecture

- Service Portal
- CsFm (Cloud Services for MS)
- SharePoint
- Exchange
- Unified Communication as a Service
- Cloud Backup
- EMaaS
- Service Catalogue
- App specific orchestration and automation
- Service Integration Layer
- CloudControl & API Layer
- Managed Hosting
  - Application operations
  - Technical operations
  - Dedicated
- Orchestrating and Automation
- Compute as a Service
- Cloud O&M
  - Templates
  - Security
  - Metering & Billing
  - Resource Mgmt
  - Provisioning
- Operations
- Security
- Service Management (GSC)
MCP - Service / Support / SLA

99.999% Enterprise-grade SLA backed by a 100% service credit cap across Private and Public Models

Global Service Centres with local Support in 14 languages

Latency Target <1 ms

Network Uptime 99.999%
Server Uptime 99.999%
Service Credit Cap 100%
Response Time 30 Minute

Dimension Data: accelerate your ambition
Tailor your cloud with Dimension Data Surround Services.

Leverage consistent CloudControl management system for Dimension Data private, public, hybrid clouds.

Extend your cloud with Dimension Data application services for Cisco UC, Microsoft productivity applications, SAP and mobility management.

Gain agility, reduce operational costs and mitigate risk with flexible, extensible cloud delivery for more of your application estate.
Modular, scalable services for hybrid scenarios

Consulting (define, assess & strategy)

- Business impact & risk analysis
- Resiliency strategy assessment

Disaster Recovery services
implementation, technology recovery plans, recovery response and program management

Source

- VM's or bare metal servers on Hyperscale Clouds or on-premise
- VM's on Dimension Data Cloud
- Client's dedicated VMware infrastructure

Target

- Dimension Data Private or Public Cloud
- Dimension Data Cloud
- Client's dedicated VMware infrastructure

DRS for Servers

DRS for Cloud

DRS for VMware
Safe and secure migration to our Managed Cloud Platform

The Cloud Migration Tool Kit

- **single utility** to migrate your Windows and Linux workloads
- **provides hardware-agnostic, real-time replication** to any Dimension Data location
  - any storage system across any distance, locally or globally
  - source and destination servers can be sized differently
- **delivers secure, worry-free migrations**
- **simplifies tool management**
Being able to buy directly from Dimension Data, without the need for complex and time-consuming tenders and contract procedures

**Aggregated volume discounts**

Significantly reduced network traffic costs through Dimension Data services which are connected to high performance data networks provided by GÉANT and its NREN partners.

Framework contracts compliant with EU privacy and data security regulations

Single sign-on, via the community’s identity management capabilities
Thank you!